

Promo Mechanics

- 1. The Promotion is open to all Metrobank Peso credit cards: Metrobank Peso Visa/Mastercard, Platinum Mastercard, World Mastercard, Femme Visa, Femme Signature Visa, Travel Platinum Visa, ON Internet Mastercard, PSBank Credit Mastercard, Toyota Mastercard and Robinsons Mastercard credit cardholders in good standing. The Promotion is not applicable to Metrobank Dollar cards, YAZZ Prepaid Visa, Metrobank Prepaid and Debit cards.
- 2. The promo period is from February 8 to April 11, 2019.
 - Promo period is extended until May 31, 2019 as approved by DTI-FTEB.
- 3. A principal cardholder will receive (1) one token code sent via SMS for a minimum single-receipt valid spend of P3,000 and above charged to his/ her Metrobank credit card.
 - Redemption of each token code is valid for a period of sixty (60) days from the time of receipt or time of send out.
- 4. "Valid spending" includes all retail transactions such as purchases at groceries, department stores, gasoline stations, restaurants, Internet and Mail Order/Telephone Order, foreign currency transactions, etc.; and merchant installment transactions such as but not limited to installment purchase of appliances, jewelry, etc.
- 5. Other transactions such as, Bills2Pay, Balance Transfer, Balance Conversion, Cash2Go, Cash Advance, are excluded from this promotion.
- 6. All principal cardholders are required to update their mobile numbers with Metrobank Card Corporation (MCC) to qualify in the promo.
- 7. Token codes shall be sent to the cardholder via SMS to their registered mobile number found in Metrobank Card's database within 24 hours from the time the valid transaction was made. For principal cardholders with multiple mobile numbers, MCC shall apply the first mobile number registered to the primary cardholder's account found in Metrobank Card Corporation's (MCC) database.
- 8. Qualified transactions made by supplementary cardholders will be credited to the principal cardholder's account.
- 9. Once token codes are received via SMS, the cardholder simply clicks the token code link found in the SMS to redeem the eGift voucher. Cardholder must have strong data or WIFI connection in order to access token code landing page. The eGift voucher is valid for redemption until May 28, 2020.
- 10. By accessing the landing page and using the token code/s, the principal cardholder receives a P100 eGift voucher that the principal cardholder can use at any of the following merchant partners:
 - Auntie Anne's
 - Coffee Bean and Tea Leaf
 - Chatime
 - SM Gift Pass
 - The Bistro Group
 - Yabu
- 11. Qualified cardholders will receive an eGift code via SMS through their registered mobile numbers within 24 hours, which they can use to redeem directly at any of the designated merchant partners branches nationwide. Visit <u>http://gft.ph/mbspend</u> to view the redemption branches of the designated merchant partners. Awarding of the eGift codes will be fulfilled by Giftaway, Inc.

The P100 eGift voucher of the cardholder shall be determined by the following:

- a. The resulting confirmatory message prompt after each entry at the token code landing page;
- b. Metrobank Card's MY SWIPE, MY TREAT internal validated database and logs.
- 12. All unredeemed P100 eGift voucher(s) will be forfeited after May 28, 2020. All P100 eGift vouchers are not convertible to cash. In addition, the P100 eGift voucher cannot be exchanged for cash, other products or discounts. The P100 eGift voucher is not valid in conjunction with any ongoing promotions or discounts of the designated merchant partners.

13. A principal cardholder is entitled up to a maximum of twenty (20) token codes for the duration of the promo period per unique Metrobank credit card. Cardholder will receive an SMS on his/her supposed 21st token code.

You've already reached the maximum of 20 token codes for the My Swipe, My Treat promo. Promo runs until May 31, 2019. DTI 1885, S 2019.

14. MCC will accommodate cardholder re-sending requests for game token codes but subject for approval.

Should the principal cardholder request for a change in his mobile number during the promotion period, only succeeding P100 eGift vouchers earned will be sent to the new mobile number of the principal cardholder. Previously sent P100 eGift vouchers will be treated as part of the maximum redemptions cap of twenty (20) codes per unique Metrobank credit card.

- 15. Metrobank Card Corporation (MCC) reserves the right to disqualify a previously approved transaction that was cancelled or charged back within the program period. Should the cardholder receive the incentive but was later on deemed unqualified for not meeting the requirements of the incentives due to disputes arising from erroneous, invalid, fraudulent or unauthorized transactions, the cost of the incentive shall be charged by MCC to the cardholder's credit card account.
- 16. In case of dispute in respect to the cardholder's eligibility, actual SMS, P100 eGift voucher presented, etc., MCC's decision shall prevail. All questions or disputes regarding the cardholder's eligibility for the promo or for any redemption shall be resolved by MCC at its discretion.
- 17. The use of the Metrobank Credit Card in connection with this promo is subject to the Terms & Conditions governing the issuance of Metrobank Credit Card.

Per DTI-FTEB Permit Number 1885, Series of 2019. Supervised by the Bangko Sentral ng Pilipinas Telephone Number: (632)708-7087 Email Address: consumeraffairs@bsp.gov.ph